

Fact Sheet



A Snapshot of Santa Rosa Memorial Hospital

Santa Rosa Memorial Hospital is a Catholic nonprofit, full-service diagnostic and therapeutic health care facility committed to providing comprehensive care to our community, including our most vulnerable neighbors. As the designated Level II Regional Trauma Center for Sonoma, Mendocino, Napa and Lake Counties, Santa Rosa Memorial Hospital provides a wide range of specialty services including critical care, cardiovascular care, stroke care, women's and children's services, cancer care and orthopedics. The hospital is home to the Norma & Evert Person Heart & Vascular Institute and the UCSF Neonatal Intensive Care Nursery.

Continuing a Legacy of Compassionate Service

Since its inception in 1950, Santa Rosa Memorial Hospital has continued to extend its role in the community far beyond the traditional medical model. For the past 68 years, we've partnered with schools, community groups, and national organizations to extend our care beyond our walls and meet the changing needs of all who make their home in Sonoma County.

Santa Rosa Memorial Hospital reinvested more than \$89 million into our community through programs in health education, dental services for low-income families, maternity and family-centered education, and much more to care for the poor, vulnerable, low income, uninsured and under-insured in Fiscal Year 2017.

Leading Edge Technology Close to Home

Since opening our doors, we have become one of the largest, most comprehensive health care facilities in the region. Our reputation for excellence is on par with well-known academic medical facilities while consistently attracting high caliber physicians, nurses and other health care professionals. Backed by state-of-the-art facilities and leading edge technology, our outstanding medical team ensures North Bay Area residents receive the best care possible, close to home.

At a Glance:	
Opened	1950
Physicians	442
Volunteers	260
Employees	2,084
Beds	338
Average Daily Census of Patients	191
Number of Patients Discharged	12,006
Total Patient Days	69,835
Average Length of Stay (days)	5.8
Babies Born Per Year	618
Emergency Visits Per Year	35,824
Net Revenue (July 1, 2016 - June 30, 2017)	\$520,083,000
Community Benefit (July 1, 2016 - June 30, 2017)	\$89,351,638

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A Ministry founded by the Sisters of St. Joseph of Orange

St. Joseph Health 
Santa Rosa Memorial

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AWARDS & DESIGNATIONS:

- **Blue Cross/Blue Shield:** Named as a Blue Distinction Center for spine surgery and knee and hip replacements.
- **Joint Commission:** Recognized as a 2015 Top Performer on Key Quality Measures in several categories including Top Performer for Hospital and Behavioral Health. Memorial also holds Advanced Certification as a Primary Stroke Center.
- **Healthgrades Patient Safety Excellence Award:** Recognized for excellence in preventing infections, medical errors, and other complications.
- **5-Star Overall Quality of Care:** Professional Research Consultants, Inc. recognized the inpatient rehabilitation unit for performing in the top 10% of national patient experience scores.
- **Women's Choice Awards:** Named one of America's Best Hospitals for Patient Safety. In addition, the hospital is a Women's Choice awardee in Breast Care, Cancer Care, Heart Care, and Orthopedics.
- **Community Neonatal Intensive Care Unit:** California Children's Services designated the UCSF Intensive Care Nursery at Santa Rosa Memorial Hospital as a Community Neonatal Intensive Care Unit (NICU) for its ability to provide outstanding care to fragile, critically ill newborns.
- **Commission on Cancer:** Earned a "Three-Year Accreditation with Commendation" from the Commission on Cancer (CoC) of the American College of Surgeons for providing the highest level of quality cancer care. In addition, the hospital received four commendations for standards that exceed expectations compared to all CoC accredited programs in the areas of Clinical Trial Accrual, Cancer Registrar Education, Nursing Care, and Data Submission/Accuracy of Data.
- **Level II Trauma Center:** Designated the highest level trauma center serving the Coastal Valley region which includes Sonoma, Napa, Mendocino and Lake Counties. The trauma center provides specialty care including general-vascular surgery, neurosurgery, orthopedic surgery, cardiothoracic surgery, ENT, maxillofacial, urology and rehabilitation services 24-hours a day.
- **National Accreditation Program for Breast Centers:** Granted a three-year full accreditation by the National Accreditation Program for Breast Centers in recognition of providing comprehensive care of breast disease.
- **Breast Imaging Center of Excellence:** The American College of Radiology named Memorial a Breast Image Center of Excellence for achieving accreditation in all nine breast imaging modalities.
- **People 2020 Target for First Birth C-Sections:** Smart Care California, a public-private partnership that promotes safe and accessible health care, recognized Redwood Memorial Hospital as one of 111 hospitals that achieved a C-section rate of 23.9 percent or lower for low-risk, first-birth deliveries.

SPECIALTIES:

- Level II Trauma Center
- Acute Rehab Center
- Critical Care
- Outpatient Surgery & Procedure Center
- Outpatient Imaging Center
- UCSF Intensive Care Nursery at Santa Rosa Memorial Hospital
- Cardiovascular Care
- Cancer Care
- Orthopedics
- Stroke Care
- Women's and Children's Services

WHAT DRIVES US:

Our mission, vision and values work together to shape our decisions and guide our actions.

- Our **mission:** As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.
- Our **vision** is "Health for a better world".

Our five core **values** of compassion, dignity, justice, excellence and integrity shape our interactions with those whom we are privileged to serve.